Implementing a student wellness monitoring solution like Securly Aware is like giving your student services staff an extra set of eyes and ears. Aware alerts your student services staff of concerning activities at a student level, so they can identify the students who need help most and intervene quickly.

The alerts Aware provides are potentially life-saving. If even one slips through the cracks, that’s one too many. You can stay on top of alerts, delegate case management, and track cases from inception to resolution with Securly Respond. An optional add-on for Aware, Respond simplifies the management of alerts for busy student services teams. With Respond, you can:

- See each student’s flagged activities in a single case
- Assign cases to team members to clarify accountability
- Access all case information to accelerate investigation and response
- Know the status of each case from inception to resolution
- Send emergency communications in an instant
- Gain a complete picture of a student’s online activities (requires Securly Filter)

Respond is based on the same tool that the highly trained risk analysts on the Securly On-Call (previously Securly 24) team use every day to analyze flagged student activities and alert districts when immediate action is needed.
How Respond works

1. Aware analyzes student emails, social media accounts, Google Drive files, and OneDrive files, as well as web browsing activity.

2. If an activity is concerning, Aware flags it and generates an alert.

3. The alert is sent to Respond and a new case for that student is created. If a student case exists, Respond adds the activity to the existing case.

4. The case can easily be assigned to a staff member to manage.

5. When it’s determined that the case is resolved, it is marked as such and stored with all notes and history for future reference.

Take control of your case management with Securly Respond
With Securly Respond, you can streamline the management of cases and know for sure that you’re responding to at-risk students.

Ready to see the power of Respond for yourself? Request a personalized demo today.

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